



DISABILITY SUPPORT WORKER - KENSINGTON POSITION DESCRIPTION

Job Description:

The Disability Support Worker plays an important role in supporting people with disability to build skills, achieve their goals, and participate fully in their communities. Through tailored training and support, they help individuals enhance their daily living, employment, social, and recreational skills in ways that reflect each person's unique strengths, needs, and aspirations.

A strong focus is placed on promoting independence, community inclusion, informed decision-making, and personal choice. By working collaboratively with each individual, the Disability Support Worker empowers people to live meaningful lives, exercise control over their own decisions, and engage in activities that are important to them.

Participant Description:

The Participant sustained an acquired brain injury (ABI) approximately two years ago and lives at home in Kensington. They require 1:1 support.

The Participant enjoys accessing the community, including walks to local parks, travelling by public transport to the city, and visiting cafés. Support workers must be physically able to walk longer distances and assist with wheelchair mobility as required.

During personal care, the Participant may display behaviours of concern (BOC). Individualised behaviour support strategies are in place and must be followed consistently. Ongoing communication with the support team is essential to ensure a coordinated and person-centred approach.

The Participant may experience confusion during periods of fatigue or emotional distress. In these situations, support workers should remain calm, provide reassurance, and respond in accordance with the Participant's support plans.

The Participant responds best to support workers who are patient, compassionate, and attentive, taking the time to listen, communicate clearly, and provide consistent support that promotes dignity, choice, and independence.

Type of Employment:

Casual position opportunity.

You will report to:

Our Head of Operations.

**Participants Location:**

Kensington, Melbourne

Main Duties and Responsibilities:

You'll be providing personalised care and support to this participant, including:

- Personal tasks
- Domestic assistance
- Respite care
- Social support
- Transport
- Meal preparation
- Group participation
- Life skills development

Qualifications / Requirements:

- Cert III Individual Support, Mental Health, Aged Care, Community Services, Disability Work or similar.
- Current WWCC, Criminal Record Check and First Aid Certificate
- Drivers License
- Reliable and Comprehensively Insured vehicle
- Smart phone

Experience:

- Minimum 6 months relevant experience
- Experience supporting People with Disability.
- Demonstrated Continuing Professional Development.
- Knowledge of continuous quality improvement principles.

Skills:

- Excellent verbal and written communication skills, with the ability to communicate clearly, respectfully, and compassionately.
- Strong ability to build meaningful rapport and establish trusting relationships.
- Effective time management skills, with the ability to prioritise tasks while remaining responsive to clients' individual needs.
- Proficient in using the Microsoft Office Suite and other computer systems for accurate documentation and record keeping.
- Well-developed problem-solving and conflict resolution skills, approaching challenges with empathy, professionalism, and a solution-focused mindset.
- Collaborative team member who values positive working relationships and contributes to a supportive and respectful workplace culture.

Apply:

All enquires or to apply can be directed to our HR team at hr@westpeakss.com.au

To apply please send a cover letter and your resume.